

Notice to Patients

As part of our commitment to the privacy of your health information, we would like to inform you that, as the result of a mailing error, your name and your relationship to us as our patient may have been inappropriately disclosed.

On March 9, 2024, we learned that errors in the mailing list for our announcement of our name change from East Boston Neighborhood Health Center to NeighborHealth resulted in some patients' full names being combined with a different patient's address. This issue affected 1% of letters, or 526 patients. No information beyond names and the fact that the person was or is a patient of NeighborHealth was disclosed. We have no reason to believe that this information has been used to harm any individual.

We sincerely regret that this incident occurred. We have taken this opportunity to review and strengthen our procedures to ensure this never happens again.

If you would like to learn whether your information was involved, please contact NeighborHealth at (617) 568-4465, or toll-free at (800) 341-8176.